

**CAPT Christine Benally**  
**How Are We Measuring Performance?**  
**Wednesday, July 22, 2009**

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**About The Speaker-** CAPT Benally is a member of the Evaluation Team with the Assistant Secretary for Preparedness and Response (ASPR).

Discussion Topics/Presentation Points:

- It is important to have quality data and to measure outcomes so that we can do analysis.
- The government is increasing their use of charting and data information collection to assess progress in areas addressing strategic plans to help understand goals, objectives etc. that are consistent with the budget and legislation.
- Why we collect data: We track information in levels, in a timely manner, at different venues and in transparent ways. We collect data, analyze it, interpret it, judge the quality and integrity of it, and decide if those data are representative of departmental and program goals.
- What data are used for: To determine what to measure and why; we use the evaluation of the data to explain the relationships, activities and outcomes needed to affect strategic planning ideas and budget formulation.
- Why data are helpful: Measuring data improves communication (internally and externally) and it justifies the costs of things to the public and demonstrates government accountability.
- How we use performance measures: We provide measurable results to progress towards goals and objectives and to determine the effectiveness of things. We use data to define if we can meet the mission, vision and goals that we need to and we use data to identify areas that need improving.
- Where we are with data collection: result- oriented, strategic planning, program evaluation and execution, budget recommendations.
- Where we want to go with data collection: We do not want to duplicate work, so we are working with other Federal partners to not overburden states. We want to build teamwork and collaboration and build communication both internally and externally.
- HPP evaluation goals:
  1. State data profile template to compare states.
  2. State by state profiles so there is some structure for comparison across states.
- Templates information:
  1. Templates include: background information and measures from other data sources.
  2. Templates are based on existing data sources where possible.
  3. Each year the template is reviewed and updated.
  4. New information is added and new questions are targeted to address certain issues.
- We put out a report recently from 2007 data and looked at how many hospitals are meeting the criteria for preparedness-we did it state by state. Out of 144 hospitals about 76 percent are meeting the criteria for preparedness.