Script to Inform Individuals About Monoclonal Antibody Treatment

For use when calling individuals about a positive COVID-19 test result

How to use this script

This script is intended for:

- Clinicians or administrators calling patients to inform them about positive COVID-19 test results.
- Health department staff who are calling individuals with positive COVID-19 test results to conduct contact tracing and case investigation.

You have an opportunity to help prevent serious illness or hospitalization by informing patients about monoclonal antibody treatment.

- The script on page 3 will help you inform COVID-19 positive individuals about monoclonal antibody treatment.
- Please add this script to your existing script or protocol for calling patients/positive cases.
- Obtaining information about treatment locations in advance may help COVID-19 positive individuals access treatments quickly. See guidance below to find the treatment locations in your area.

The U.S. Food and Drug Administration (FDA) has granted emergency use authorizations for monoclonal antibodies to treat patients with mild to moderate COVID-19 who are at high risk of developing severe symptoms. Monoclonal antibodies may reduce COVID-19 hospitalizations among high-risk patients when administered within 10 days of symptom onset.

The FDA has also granted emergency use authorization for monoclonal antibodies as post-exposure prophylaxis of COVID-19 for high-risk individuals who are not fully vaccinated or who are not expected to mount an adequate immune response to complete SARS-CoV-2 vaccination OR who were in close contact with an infected individual or are at high risk of exposure to an individual infected with SARS-CoV-2.

Identify local treatment locations

Monoclonal antibody treatment is given by intravenous infusion or subcutaneous injection (SQ). Injections were authorized by the FDA in June 2021 for certain monoclonal antibodies “as an alternative route of administration when intravenous infusion is not feasible and would lead to a delay in treatment.”1 If you are not administering monoclonal antibody treatment at your location, please identify local infusion centers or providers that are administering injections of monoclonal antibodies so that you can make this information available to patients as you use the script.

You can identify local infusion site(s) through this website and phone number.

- HHS Protect Public Data Hub - Therapeutics Distribution
- English line: 1-877-332-6585
- Spanish line: 1-877-366-0310

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If you are not administering monoclonal antibody treatment at your location, please use the following format to fill in information in advance about locations/providers that are administering COVID-19 monoclonal antibody infusions or injections.

**Location:** ____________________________________________________________

1. Phone (English / Spanish lines): _________________________________________
2. What is the process for self-referral? (How does a patient without a primary care provider set up an appointment to go through an evaluation for eligibility),

______________________________________________________________

3. Does this site have cost sharing options for uninsured patient? If so, what is the cost to patients?

______________________________________________________________

4. Notes (public transportation nearby, etc.):

______________________________________________________________

5. Is there a local free/low-cost health clinic for patients to access for follow up in a week or so, or if they feel mild to moderately ill, to avoid going to an emergency department for care?

______________________________________________________________

**Location:** ____________________________________________________________

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SCRIPT: Monoclonal antibody information for COVID positive individuals

This script is not intended to be an evaluation of eligibility for monoclonal antibodies. Please add this to your existing protocol or script used with COVID-19 positive individuals.

INFORM PATIENT ABOUT MONOCLONAL ANTIBODY TREATMENT:

Since you are COVID positive, I would like to share some information about a treatment that may reduce your chances of getting sicker or being hospitalized.

People at high risk for developing severe symptoms of COVID-19 may be eligible for this treatment.

You may be eligible if you have a medical condition or other factor, including race/ethnicity, that puts you at higher risk for progressing to severe COVID-19.

- If you have been told that you are overweight, that you have high blood pressure or cardiovascular disease, diabetes, kidney disease, or you have decreased function of your immune system, you may be eligible.
- If you are a pediatric patient aged 12 or older, you may be eligible.
- If you are over 65 years old, you are eligible.
- If you are pregnant, you are eligible.
- If you have chronic lung disease, sickle cell disease, a neurodevelopmental disorder, or a medical-related technological dependence (for example: tracheostomy, gastrostomy, or positive pressure ventilation not related to COVID-19) you may be eligible.

IF CALLER’S LOCATION IS ADMINISTERING MONOCLONAL ANTIBODY TREATMENT AND CAN OFFER IT, INFORM THE PATIENT AND BEGIN SCREENING AS NEEDED.

IF CALLER IS NOT ADMINISTERING MONOCLONAL ANTIBODY TREATMENT AND IS NOT THE PATIENT’S PROVIDER:

1. Do you have a doctor or other health care provider that you could call?
   
   a. PATIENT RESPONSE: YES
      
      I recommend that you call your doctor today to see if you are eligible for this treatment option. It is important to get in touch with your doctor in the next day or so because treatment needs to begin within 10 days after you start having symptoms. Even if you don’t have symptoms yet, call your doctor so you are ready if symptoms develop.
If you cannot reach your doctor today/tomorrow, you can call this number: use location information filled out on page 2.

IF CALLER HAS NO LOCAL INFORMATION TO OFFER: You can call the COVID call line and they can help you find the location nearest to you.

1. English line: 1-877-332-6585
2. Spanish line: 1-877-366-0310

b. PATIENT RESPONSE: NO

Even though you don’t have a doctor right now, you may still be able to get this treatment.

Call this number: use location information filled out on page 2

IF CALLER HAS NO LOCAL INFORMATION TO OFFER: You can call the COVID call line and they can help you find the location nearest to you

1. English line: 1-877-332-6585
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COSTS AND INSURANCE:

Because the federal government has purchased a supply of some monoclonal antibody treatments, there may be no cost to you for the antibody product itself. Depending on your insurance coverage, you may or may not need to pay for a provider to administer the treatment.

Even if you do not have insurance, you may be able to have treatment. SHARE INFORMATION ABOUT LOCATIONS THAT ACCEPT PATIENTS WITHOUT INSURANCE FROM PAGE 1.

OTHERS IN THE HOUSEHOLD

COVID-19 monoclonal antibody treatment may also be available to high-risk people in your household who have been exposed to you, as a preventive measure to reduce their risk of becoming infected with COVID-19. Their eligibility will depend on whether they are considered high-risk and meet the requirements for treatment. Household members or others who have been exposed to you should call their healthcare provider to see if they are eligible.

PROVIDERS AND ADMINISTRATORS: PLEASE GO TO COMBATCOVID.HHS.GOV FOR ADDITIONAL HEALTH CARE PROVIDER AND ADMINISTRATOR RESOURCES, INCLUDING INFORMATION ON PATIENT ELIGIBILITY.